

OFFICIAL FILE  
ILLINOIS COMMERCE COMMISSION

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COMMERCE COMMISSION

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FORMER COMPLAINT

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

For Commission Use Only:

Case: 02-0452

ORIGINAL

Regarding a complaint by (Person making the complaint): BETTY JOHNSON

Against (Utility name): PEOPLES GAS

As to (Reason for complaint) OVERCHARGING & ESTIMATED BILLS

in CHICAGO Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is ~~830~~ 3947 W. POLK ST. CHICAGO IL 60624

The service address that I am complaining about is SAME AS ABOVE

My home telephone is [773] 826-3842

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [773] 826-3842

(Full name of utility company) PEOPLES GAS (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

1283 - 200.150 & 200.170

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☐ Yes ☒ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. In January, 2002 I received an estimated bill for over \$1600. I called People Gas and was told this \$1600.00 bill was based on gas bills from 1998 & 1999.
2. I've made many phone calls to People Gas since then, but they keep saying the same thing, that the bill is based on bills from 1998 and 1999.
3. I have never, ever received a \$1600 gas bill for one month's service prior to this.

Please clearly state what you want the Commission to do in this case:

1. Insure that PG stop sending estimated bills.
2. Void current inaccurate bill
3. Have PG refund \$2500. I have overpaid over the years based on their inaccurate estimated bills.

Date: 7-01-2002  
(Month, day, year)

Complainant's Signature

Betty Johnson

If an attorney will represent you, please give the attorney's name, address, and telephone number.

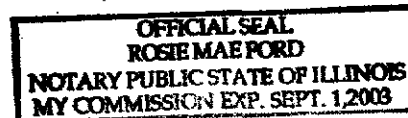
You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

#### VERIFICATION

A notary public must witness the completion of this part of the form.

I, Betty Johnson, first being duly sworn, say that I have read the above petition and know what it says.  
The contents of this petition are true to the best of my knowledge.

(Signature) Betty Johnson



Subscribed and sworn/affirmed to before me on (month, day, year) JUL - 1 2002

Rosie Mae Ford  
Notary Public, Illinois

**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.